Maintain safe	winter driving c	onditions on hig	Agency/Program #: 5401-03-G1 Division: Maintenance Program: Maintenance				
Agency Name: Agency Conta		nt of Transportation	1			Enter Phone	
LFC Contact: LFD Liaison:	Rep. Sess Greg DeW	o and Rep. Taylor /itt		444-5392			
OBPP Liaison:	Joe Garza	Joe Garza				444-1334	
Program or Pr	oject Description:						
Appropriation, Expenditure and Source							
	200		200				
Fund Name: General Fund State Special	Approp.	Expended	Approp.	Expended		are as of 31, 2007	
Federal Funds  Total:	\$0	\$0	\$0	\$0			
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Maintain safe wir oadway hazards	and slippery surface	through snow remov conditions.	al and application of a	abrasive materials	and anti-icing che	emicals to reduc	
Maintain safe win roadway hazards	and slippery surface		al and application of a	abrasive materials	and anti-icing che	emicals to reduc	
Maintain safe wir	and slippery surface	conditions.	ral and application of a	abrasive materials		ion Dates Actual	
Maintain safe wirroadway hazards  Performance M	and slippery surface	conditions.	al and application of	abrasive materials	Complet	ion Dates	
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Performance M	and slippery surface	conditions.	ral and application of a	abrasive materials	Complet	ion Dates	
Maintain safe wir roadway hazards  Performance M	and slippery surface	conditions.	al and application of	abrasive materials	Complet	ion Dates	



Version	Date	Author

	Change Description



# **Goals/Objectives**

**Agency Contact:** Jim Lynch or Jim Currie **Phone Number:** 406/444/6201

**Agency Name:** Montana Department of Transportation

**Division:** Maintenance

**Program** (identify and briefly describe): Winter Road Maintenance

### List a single goal and brief description:

Maintain safe winter driving conditions through snow removal and application of abrasive materials and anti-icing chemicals to reduce roadway hazards and slippery surface conditions.

The program continually strives to maintain winter roadways through the optimization of labor, materials, and equipment. Typical winter operations include the removal of snow and the application of abrasives and anti-icing materials to reduce slippery conditions. Actual storm event severity and length will determine actual roadway conditions and treatment requirements. The objective is to provide a safe winter roadway that facilitates the free movement of goods and services. Under extreme conditions roadways may be temporarily closed for the safety of the traveling public and MDT employees. A customer satisfaction survey is a method used by MDT to determine the perceptions of the maintenance of state highways and interstates in Montana held by adult Montanans and to determine if those perceptions had changed in the last two years.

## Describe the performance measures related to this goal:

Cost per mile for plowing, sanding, and deicer usage, and the customer satisfaction survey.

## List significant milestones and target dates to be completed in the 2009 Biennium:

The quarterly analysis of costs per mile is derived from MDT's Maintenance Management System. The next customer satisfaction survey will be completed during the summer of 2008.

### Describe the current status of the measurements related to the goal:

The measurements are completed each quarter, except the customer satisfaction survey which is completed once each biennium. The summer quarters will not have activity unless there is a late or early season snow storm and icy conditions. The last customer satisfaction survey was completed during the summer of 2006; the next one will be conducted during the summer of 2008.